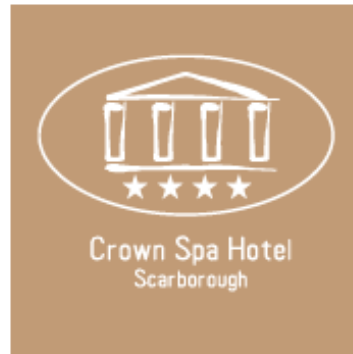


GUEST DIRECTORY



Welcome to Crown Spa Hotel Scarborough

Welcome to Crown Spa Hotel Scarborough. We are committed to ensuring that your stay with us is comfortable and enjoyable. Below you will find a comprehensive list of amenities and services available to you during your stay, along with their hours of availability. Should you need any assistance, our 24-hour reception is always ready to help.

FRONT DESK

- Reception: Staffed 24 hours
- Morning Wake-Up Call: Available upon request
- Credit Card: Visa, Mastercard and American Express

IN ROOM AMENITIES

- Electrical Fans: Available in all rooms
- Toiletries: Available in the rooms and upon request
- Iron and Ironing Board: Located on each floor; please use and return
- Emergency Fire Instructions: Located on the back of all bedroom doors
- Emergency Medical Instructions: Contact reception or call 111 for medical emergencies

Wi-Fi

- High Speed Internet: Complimentary and available throughout the hotel. Free of charge

FOOD AND BERVERAGES

- Breakfast Hours: Mon-Sun: 6:00am - 10:00am
- Dinner Hours: 6:00pm - 9:00pm
- Bar/Lounge Opening Hours: 11:00am -11:00pm
- Bottled Water: Available for sale at the bar
- Snacks and Beverages: Available 24 hours through room service

SMOKING

We operate a 100% NO SMOKING or VAPING policy inside the hotel premises. We kindly ask you to refrain from smoking in the bedrooms and public areas. If you are caught smoking in your room a fine of £100 will be applied to your bill to cover the cost of fumigating and servicing the room after departure.

Other Guest Services

- Meeting Rooms: 4 available for booking 24 hours
- Spa Opening Time: 7:00am - 9:00pm
- Swimming Pool Towels: Available at the spa from 7:00am to 9:00pm

IN THE EVENT OF A FIRE

- On discovering a fire, please use the nearest telephone to contact the reception desk
- Close all doors and windows.
- Proceed to the nearest safe exit and leave the building.

ON HEARING THE ALARM

Immediately make your way out of the building using the nearest safe exit.

DO NOT COMPROMISE YOUR OWN SAFETY

- Do not stop to collect your personal belongings.
- Do not return to the building to collect personal belongings until instructed that it is safe to do so by the Fire Marshall.

ASSEMBLY POINT

Located at the front of the hotel.